










Ambassador's Medical and Prescription Benefit Plan

Effective January 1, 2020

Dear Medical Plan Participant:

Congratulations on enrolling in one of Ambassador's Medical Plans. You should receive your new medical card in the mail within the next 10 days. The new cards will include your new WelldyneRX filing information to give to your pharmacist. See below an example of what your new card looks like.

When you receive your card, make sure that your name and your dependent names are correct. You can contact Taylor Benefit Resources at 229-225-9943 regarding additional cards, replacement cards and coverage questions.

<p>WelldyneRX Filing Information</p> <p>Give this information to your Pharmacy</p> <div data-bbox="191 741 565 930"><p>EMPLOYEE PLAN</p><p>Group #: 1004 RxBIN: 008878 RxPCN: WDRX RXGRP: 1004MED</p></div>	<table border="1"><tr><td data-bbox="760 625 1125 856"><p>CLAIM SUBMISSION</p><p>File all claims with: Taylor Benefit Resource Payer ID: TAYLR P.O. Box 6580 Thomasville, GA 31758 Eligibility/Benefits Questions (229) 225-9943 or (888) 35-CLAIM Fax (229) 225-9795 www.tbtpa.com</p></td><td data-bbox="1138 625 1511 1155"><p>REQUIREMENTS</p><p>MEMBERS: Carry this card at all times. Before hospital admission or for other services as specified in your plan, your physician must call for pre-treatment authorizations (precertification). Failure to comply may result in a reduction of benefits. Emergency hospital admissions must be reported within 48 hours or by the next regular working day following admission (72 hours in some states).</p><p>PROVIDERS: Precertification must be obtained for all inpatient hospitalizations and outpatient surgical procedures.</p><p>For Precertification please call Hines & Associates: 1-800-866-0105</p><p>NOTICE: Possession of this card or obtaining precertification does not guarantee coverage or payment for the service provided. This policy provides automatic assignment of benefits to the provider.</p></td></tr><tr><td data-bbox="760 873 1125 1003"><p>NETWORK</p><p>To find a provider in 1st Health network please visit www.myfirsthealth.com or call 800-226-5116</p></td><td></td></tr><tr><td data-bbox="760 1020 1125 1155"><p>PRESCRIPTION</p><p>Member Services: 888-479-2000 Pharmacy Health Desk: 888-886-5822 www.welldynex.com</p></td><td></td></tr></table>	<p>CLAIM SUBMISSION</p> <p>File all claims with: Taylor Benefit Resource Payer ID: TAYLR P.O. Box 6580 Thomasville, GA 31758 Eligibility/Benefits Questions (229) 225-9943 or (888) 35-CLAIM Fax (229) 225-9795 www.tbtpa.com</p> 	<p>REQUIREMENTS</p> <p>MEMBERS: Carry this card at all times. Before hospital admission or for other services as specified in your plan, your physician must call for pre-treatment authorizations (precertification). Failure to comply may result in a reduction of benefits. Emergency hospital admissions must be reported within 48 hours or by the next regular working day following admission (72 hours in some states).</p> <p>PROVIDERS: Precertification must be obtained for all inpatient hospitalizations and outpatient surgical procedures.</p> <p>For Precertification please call Hines & Associates: 1-800-866-0105</p> <p>NOTICE: Possession of this card or obtaining precertification does not guarantee coverage or payment for the service provided. This policy provides automatic assignment of benefits to the provider.</p>	<p>NETWORK</p> <p>To find a provider in 1st Health network please visit www.myfirsthealth.com or call 800-226-5116</p> 		<p>PRESCRIPTION</p> <p>Member Services: 888-479-2000 Pharmacy Health Desk: 888-886-5822 www.welldynex.com</p> 	
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<p>Member ID#</p> <p>Member Name: Jane Doe Member ID: 100499999 Medical Coverage: FAMILY</p>							

WelldyneRX Mail Order Program – Mandatory for All Maintenance Medications – Please Read

Starting January 1st, became mandatory that all maintenance medications are filled through the WelldyneRX Mail Order Program. Maintenance medications are prescriptions commonly used to treat conditions that are considered chronic or long-term. These conditions usually require regular, daily use of medicines. Examples of maintenance drugs are those used to treat high blood pressure, heart disease, asthma and diabetes. **Members who use the mail order program will have a \$0.00 co-pay and "NO" out of pocket expense.** To sign up, please follow the instructions below:

STEP 1—Setup your WelldyneRX Account Online

1. You must first register online at www.WelldyneRX.com. Click on "Members". Scroll to the bottom of the page and click on "Register Now".
2. Enter the Member ID #. This number can be found on your new or old medical card. This is a 9-digit number that will begin with 1003 or 1004.
3. Enter your name and date of birth. Click on "Next".
4. You will be asked to create a User Name and Password for your WelldyneRX account.
5. You will need to enter a valid Email (one that you check frequently) and a phone number. Then click "Next".
6. Welldyne will email you a 6-digit Authorization Code. You will need to enter this code and then will be instructed to login again. Once you log back in, you will have access to all of your prescription information.

STEP 2—Registering Your Dependents

You will need to set up a separate WellDyneRx online account for each dependent covered under your plan who is over the age of 18. Minor dependents under the age of 18, should automatically show up under the members account. For example: If you have spouse coverage, your spouse will have to go online to set up his or her own WellDyneRx account.

STEP 3—Contact Your Doctor’s Office

After you have completed your online registration, you will need to contact your doctor’s office and have your physician submit your prescriptions to WellDyneRx. They can submit the prescription electronically or via fax.

- a. Electronically – This is the quickest way to fill your prescriptions. Ask your doctor to electronically send your prescriptions to WellDyneRx Mail Order Pharmacy. They will need to include your Member ID#.
- b. Fax – 1-888-830-3608 or 1-877-221-1259

Your Prescriptions Will Be Delivered To Your Front Door

1. Fast Delivery Service—Your prescriptions will be delivered in 2-3 days and often the very next day.
2. Automatic Refills—You will automatically be sent a 90 day supply every 90 days.
3. Easy Access - Manage your prescription refills, renewals, deliveries, etc., online using your WellDyneRx account.

You Must Transfer Your Maintenance Prescriptions to the WellDyneRx Mail Order Program Within 60 Days.

1. You are required to transfer all Maintenance Prescriptions over to the new mail order program within the first 60 days. You will still be able to refill your maintenance prescriptions at your local pharmacy within the first 60 days.
2. Don’t wait —You can start taking advantage of the cost savings now. No co-pay or out of pocket cost .
3. Don’t wait until you are out of medication to get your prescriptions transferred. If you delay in transferring your prescriptions, you risk being without your medicine for several days. Remember, it could take 2-3 days to receive your 1st order of medication after your doctor sends your prescriptions to WellDyne.

If you have any questions or concerns or need assistance completing your WellDyneRx registration, you can contact Taylor Benefit Resources (TBR) at

888-352-5246 or 229-225-9943.

Contact Information

Benefit Enrollment, Cancellations, Payroll Deductions
Add and Cancel Dependents, Short Term Disability
Plan Summary's and Plan Documents



Ambassador Benefit Department
P.O. Box 2057
Thomasville, GA 31792
(229)-226-2909 Ext 157
Benefits@teamambassador.com
www.teamambassador.com

Medical Claims, Claims Payment Status, Claim
Forms & Reimbursements, Coverage Verification,
Covered Services and Prescriptions,
Insurance Cards & Replacement Cards & Health
Savings Account Debit Cards



Taylor Benefit Resources
P.O. Box 6580
Thomasville, GA 31758
(229) 225-9943
info@tbrtpa.com / www.tbrtpa.com
Group Identification No. 1004

Pharmacy Consultations, Prescription Services,
Mail Order Prescriptions, List of Covered Medications

Rx Group: 1004MED
RXPCN: WDRX
RXBIN: 008878
Member Services: 888-479-2000
Pharmacy Health Desk: 888-886-5822
www.welldynrx.com



Medical Network Provider Questions & to
Locate a provider in your area



First Health Network
www.firsthealth.com
1-800-937-6824

Insurance Questions, Benefit Consulting, Independent
Distributor Conversion Specialist, Medicare Supple-
mental Plans, Individual Plans.



Ron Arline, Broker/Agent
122 South Madison Street
Thomasville, GA 31792
(229)-228-4903
www.madisonstreetagency.net

Accident Claims, Cancer Claims,
Dental & Vision Claims
Life Insurance Claims & Long Term Disability



Reliance Standard Life Insurance Company
P.O. Box 7749
Philadelphia, PA 19101-7749
1-800-351-7500 Claims Dept.